

# encore

## ANNUAL REPORT

### 2023



Website: <https://www.encoresvs.org>

Email: [azimmerman@encoresvs.org](mailto:azimmerman@encoresvs.org)

## To Our Stakeholders

Warm greetings from Encore!

We hope this statement finds you in good health and high spirits! As we reflect upon our accomplishments over the past year, we are honored to share with you the journey and achievements Encore has made in 2023.

At Encore, our mission is to create pathways toward success by offering high-quality accessible training programs to those who need it most. Through support and dedication of collaborators like you, we have been able to make a noticeable difference in the lives of individuals in many communities. We want to express our sincere gratitude for your continued trust in our organization. As stakeholders, you play a pivotal role in shaping our company's trajectory and we value your input.

Over the past year we have faced several obstacles and challenges, but with them came a commitment to the success of the organization through our dedicated staff and partners, and great hope for the future of Encore. We witnessed significant milestones and embraced organizational changes that led to a stronger, more versatile team, ensuring we remain true to our organization's vision and continue our pursuit of excellence in training.

Looking ahead, we are eager to embrace our company culture and foster relationship opportunities within our communities. As we work toward our vision, we remain dedicated to our values of inclusion, innovation, building relationships through co-operation, and excellence in our work and leadership. Together, we will continue to make a remarkable difference within the communities we serve. By highlighting your involvement as stakeholders, we can demonstrate the profound impact Encore has made possible through your support.



## Our Vision

*Your first choice in creating flexible training solutions for your professional needs.*

## Our Mission

*Offering a unique approach to address the prevalence of skillset gaps by collaborating with community partners to co-create an ideal learning environment and quality content specific to their workspace training demands.*

## Organization Values

- **Innovation:** Having new ideas, staying at the forefront of what's current and embracing change, respecting all opinions and ideas.
- **Partnership:** Building relationships through respect, communication, and cooperation (co-operation).
- **Excellence:** Having high quality standards in everything we do.
- **Leadership:** Establishing a foundation of stability, responsibility, and honesty.

## Operational Highlights

### Completed 2022-2023 Voice Project for Bright Ideas Grant

Voice, acting, and expression training for 36 Direct Support Professionals and People with Disabilities.

### Completed Leadership Training with Gina Brelesky

Completed Strategic Planning and Leadership training that resulted in new Vision, Mission, and Values statements.

### Completed Youth Empowering Students (Y.E.S.) - Nevada

Created 35-minute animated training video for 65 students per year for Nevada's Governor's Council on Developmental Disabilities.

### Completed DWS Internship Grant, Awarded a 2<sup>nd</sup> One

The Wyoming Department of Workforce Services provided funding for Training Manager that resulted in filling a permanent position at Encore.

### Completed Four Animated Training Videos for bēkən

Created two animated ads for training, and two animated training videos for the 150 employees of bēkən Holdings and affiliates.

Encore Services has expanded its Virtual Presence! Visit us here:



[Facebook – Encore Services](#)



[LinkedIn – Encore Services](#)

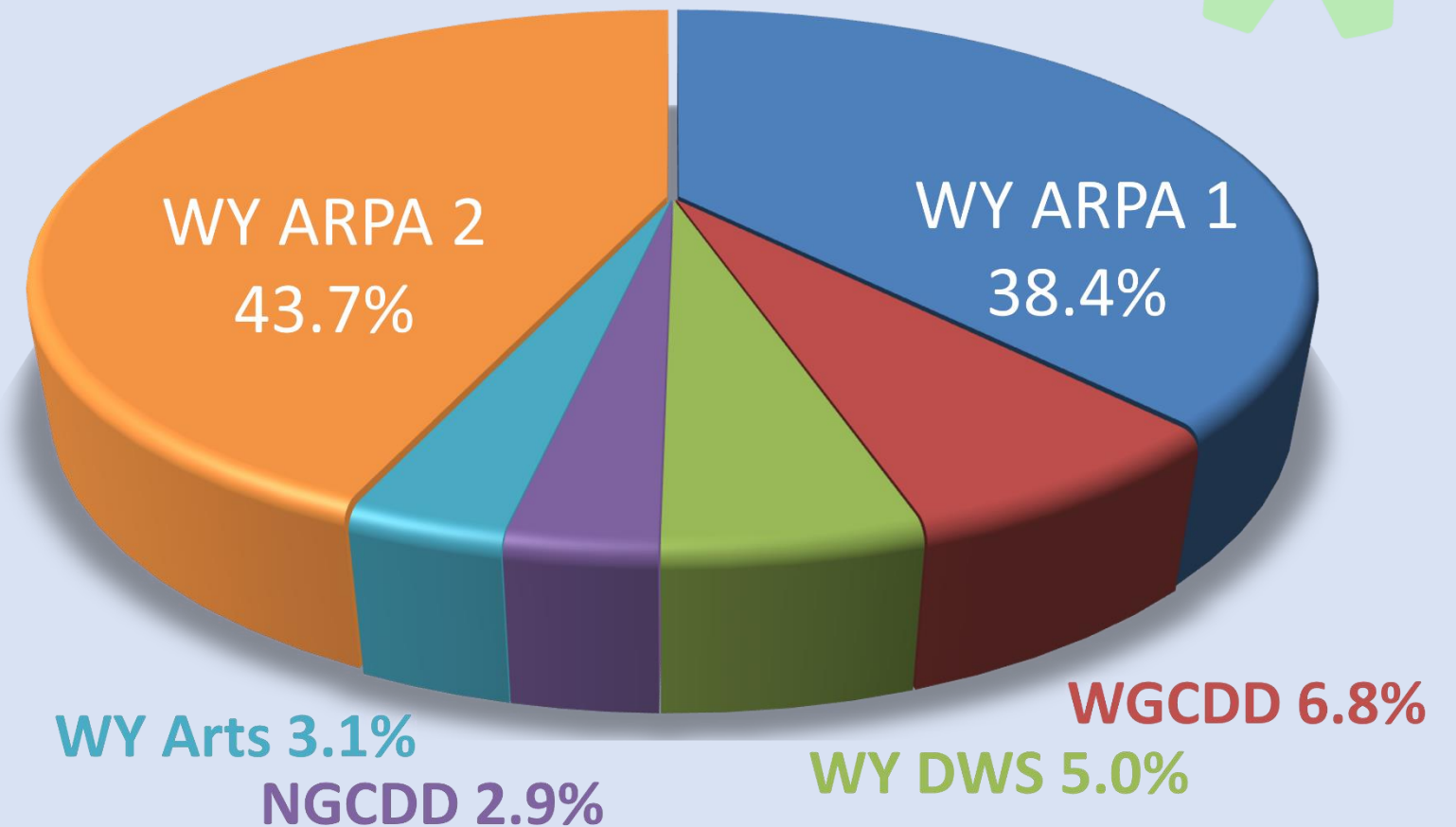


[Encore Services Webpage](#)

## Grant and Project Funding

- ▶ [Nevada Governor's Council on Development Disabilities \(NGCDD\)](#)  
Funding for a 35-minute animated training video for their *Youth Empowering Students (Y.E.S.)*. Training provided for ~65 adolescents with disabilities each year. Stakeholders gave the video their highest rating.
- ▶ [Wyoming Arts Council \(WY Arts\)](#)  
Completed the 2022-2023 *Voice Project* grant that funded acting, voice, and expression training for 36 DSPs and people with disabilities. Trainer was Dominic Syracuse from [Cognitive Behavioral Theater](#).
- ▶ [Wyoming Arts Council \(WY Arts\)](#)  
Received funding for a portion of the 2023-2024 *Finding Your Voice* project that will provide training to people with disabilities on civil rights and civic engagement.
- ▶ [Overture \(Day, Employment, and Residential Services for People with Disabilities\)](#)  
Through Overture's funding from the Wyoming Department of Health, ARPA Technology Innovation Grant, Encore was contracted to develop virtual reality training courses for people with disabilities.
- ▶ [Wyoming Governor's Council on Developmental Disabilities \(WGCD\)](#)  
Provided funding for a portion of the 2023-2024 *Finding Your Voice* project under the *Bright Ideas* grant.
- ▶ [Wyoming Department of Workforce Services \(WY DWS\)](#)  
Funded the compensation for Training Manager to provide professional learning deliverables.
- ▶ [Wyoming Department of Workforce Services \(WY DWS\)](#)  
Funds the compensation for Training Development Coordinator, who is helping develop grant deliverables.
- ▶ [Overture \(Day, Employment, and Residential Services for People with Disabilities\)](#)  
Funded by ARPA 2, Overture contracted with Encore for continuation of virtual reality training experiences.

## Project Disbursements





## Colleagues and Partners



[bēkən](#) Holdings provides administrative support in the areas of IT, People Operations, Finances, and Grants.



## Overture

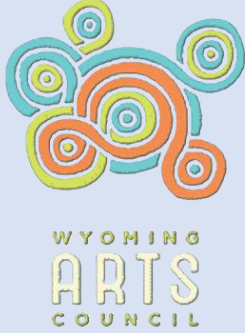
Encore partnered with [Overture](#) on the WY Arts Council and WY ARPA Technology Innovation grants for VR training programs.



Worked with [Array](#) to identify gaps in training for future learning and development.



Encore served as a Ticket to Work vendor for [PHN](#) and helped them establish their own Ticket to Work program.



The [Wyoming Arts Council](#) provided funding for the training in the Voice Project and Finding Your Voice Project.

\*Supported in part by a grant from the Wyoming Arts Council, with support from the National Endowment for the Arts and the Wyoming Legislature.



Wyoming Governor's Council on Developmental Disabilities

The [Wyoming Governor's Council on Developmental Disabilities](#) provided operational expenses for the Finding Your Voice project under their Bright Ideas grant program.

\*The Wyoming Governor's Council on Developmental Disabilities is funded in part by the Administration for Community Living, Department of Health and Human Services, Washington, D.C. Points of view or opinions do not, therefore, necessarily represent official ACL policy.



The [Wyoming Department of Workforce Services](#) provided funding for two interns via the Workforce Development Training Fund—Internship Grant.



Completed a training video for the [Nevada Governor's Council on Developmental Disabilities](#) that training adolescents to prepare for life after high school.



Encore, PHN, and Encore board members participated Strategic Planning and Leadership training delivered by [Gina Brelesky](#).



COGNITIVE BEHAVIORAL THEATER, LLC  
self-empowerment through self-expression

Partnered with [Dominic Syracuse](#) to provide the Voice Project training.



[PBJ Learning](#) is a strategic partner for our virtual reality project development funded by the WY ARPA grant.



[Mission Critical](#) is the primary VR developer for the VR project that will teach basic financial skills to people with disabilities as part of the WY ARPA grant.



Added a [Zeffy](#) contribution page to the [Encore Services](#) website.



[Vyond](#) is the manufacturer of the primary animation software used for our training videos.